

MELTON JUNIOR
FOOTBALL NETBALL CLUB



The Bloods

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Refund POLICY

Version number: 1
Approved by: Executive Committee
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Next Review date: 2027
Policy Owner: Treasurer

1. PURPOSE

To ensure that there is a clear policy for all members in regard to registration refunds.

2. SCOPE

Melton Juniors Football and Netball Club understands the nature of participation in sport. This Policy centres around the process for applying and receiving registration fee refunds when players leave the club during the playing year for any reason.

MJFNC is required to pay a per registration fee to Riddell District League irrespective of any game being played. Players leaving after the season has started can have an impact on team viability which leaves MJFNC at risk of League fines etc.

Whilst we make every effort to find the right team for each player, there are times when this doesn't happen, and de-registration is requested. As a club, we incur many costs at various stages throughout the season, and our refund policy takes these into account.

3. REFUND POLICY

Refunds will be at the absolute discretion of the Committee. The Committee will examine all the circumstances as per examples below for the withdrawal and determine the appropriate refund.

Our refund policy is as follows:

Whatever stage the player leaves MJFNC the process for applying for a refund is the same. An email is required to be sent to the Treasurer indicating the reason for withdrawal (transfer etc) with EFT details attached (BSB / Account etc). No cash refunds will be processed. Refunds and Transfers will only be processed once all MJFN club property is returned (eg. Dresses and Jersey's)

- If we have been unable to place you into a team, we will refund 100% of your registration fee.
- If you de-register before the first game we will refund you 50% of your registration fee.
- If you de-register after the 1st game, we are unable to offer a refund.

4. EXCLUSIONS

The following exclusions apply to our policy:

- We are not able to refund any netball VNA fees.
- We are not able to refund any processing fees incurred at time of registration